



## COMPANY PROFILE

Doc: RJM Company.doc

Issue: 1

Date: 07.10.2022 V3

Page: 1 of 2

**RJM PLUMBING Qld** is a commercial plumbing company based in South-East Queensland. Established in 2018, RJM Plumbing Qld has quickly become one of Queensland's leading and most trusted companies specialising in the delivery of educational, industrial, health and institutional projects within live environments. RJM Plumbing Qld appeals to professional builders who appreciate our extra effort from tendering to completion with an attitude of genuine care and dedication to our customers' project needs and concerns.

This strong client-centered focus means that we do your job right the first time and eliminate all sources of frustration for our clients. We aim to deliver safe and consistent high standard hydraulic and civil works to our valued clients with each project. RJM Plumbing Qld also delivers by comprehensively training our employees through our project management system. Our company promises to deliver within set timeframes at a competitive price. Our tasks run smoothly and you can be confident that all team members will provide timely and cooperative support.

### Quality Assurance

RJM Plumbing Qld incorporates ongoing quality assurance checks on the installation of all hydraulic works on each project to ensure we deliver the highest quality work for our clients. All company staff are comprehensively trained and continually monitored in these quality assurance procedures to ensure every piece of work meets, or exceeds, our company standards.

### Company Values and Standards

7 reasons why RJM Plumbing Qld is an industry leader

**1. Ownership** - RJM Plumbing Qld is 100 per cent accountable for our actions and outcomes. Sometimes things go wrong in construction. We won't shift blame. If there is a mistake, we assume full responsibility, rectify the problem and get on with the job. No plots. No hassles. No dramas.

**2. Integrity** – We will always be true to our word. What we say is what we offer. You need peace of mind, and we guarantee the job will be completed as promised.

**3. Excellence** - We continually provide outstanding quality service and work. We never cut corners. We have an in-house quality control system to ensure that you will have the best standard of work.

**4. Communication** – We firmly believe in keeping our customers updated at all levels of a project and creating a positive, friendly environment between our customers and all co-workers on the project.

**5. Teamwork** - We encourage an inclusive and rewarding team environment. As a result, our team members will do whatever it takes to get the job done.



**Phone:** 1300 756 758

**Office:** Greenbank, QLD 4124

**Website:** [www.rjmplumbing.com.au](http://www.rjmplumbing.com.au)



## COMPANY PROFILE

Doc: RJM Company.doc

Issue: 1

Date: 07.10.2022 V3

Page: 1 of 2

**6. Systems** - We focus on the systems at RJM Plumbing Qld to get things done.

**7. Consistency** - We strive to ensure we are consistent with our job performance and customer support so you can always feel comfortable with us.

### Services

RJM Plumbing Qld is a commercial and industrial plumbing company. We install and maintain quality plumbing solutions in the below environments:

- Retail and Commercial
- Industrial Developments
- Civil Projects
- Education Facilities

### Our Promise

In construction projects as in life, from time to time things can go wrong. What makes RJM Plumbing Qld different from most other companies is our staff who are sincerely our most valuable assets. All of our staff are proven lateral thinkers with can do attitudes that time and time again come up with quality solutions to problems most others hand back to the client. This is the predominant reason that RJM Plumbing Qld consistently complete projects on time and on budget.

Our goal is to give you what you want every time. No time delays. No headaches. No disappointments.

### Policies

RJM Plumbing Qld's strategy is to provide a secure working environment that promotes the health, welfare and well-being of our staff, outside contractors and clients on our work sites.

As an employer, RJM Plumbing Qld acknowledges the duty to educate and assist our workers in safe work conditions and we require the full support and participation of all personnel. Our company has developed and implemented, in accordance with Quality Business Documents, an accessible and user-friendly safety management system that satisfies the applicable criteria of workplace health and safety regulations and is compatible with quality standards (ISO 9001), safety standards (AS 4860/OHSOS 18001) and climate standards (ISO 14001). Our safety management system provides planning, risk management, preparation and reporting mechanisms needed to comply with the Queensland Act.

**RJM Plumbing Qld Policy Statements can be downloaded from our website at**  
[www.rjmplumbing.com.au](http://www.rjmplumbing.com.au)



**Phone:** 1300 756 758  
**Office:** Greenbank, QLD 4124  
**Website:** [www.rjmplumbing.com.au](http://www.rjmplumbing.com.au)