



QUALITY POLICY STATEMENT

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Our company promises to consistently produce work to the highest standards under the tightest of timeframes at a competitive price. Our jobs run smoothly every time, and you can be assured you will receive prompt and cooperative service from all team members.

Our policy is to provide a safe work environment that protects the health, safety and welfare of employees, visitors, and other people on our premises and at our work sites.

Our Quality Management System is based on AS / NZS ISO 9001:2008, the international quality management standard.

Commitment:

- Meet or exceed all client expectations and specific statutory requirements
- Set and maintain targets and objectives to eliminate inefficiencies
- Define staff roles and responsibilities
- Comply with ISO 9001:2008
- Make all operating instructions and directions available to ensure consistency in service
- Ensure that all our staff and subcontractors are properly qualified and competent
- Track, audit, evaluate and monitor our quality management targets and program effectiveness

Business Goals:

- Track, audit, assess and monitor the success of our goals and program for quality management
- Meet our regulatory and health responsibilities
- Be environmentally conscious
- Meet or exceed our clients' expectations
- Empower our staff to be industry leaders by providing access to high quality training

This statement is released to demonstrate our loyalty to our clients and our service standards. Our staff, vendors and subcontractors fully support our pledge.



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